

# MultiProtect case study - Loss of hearing

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<b>Customer</b>	Mr M*
<b>Cover</b>	Four units (£24 per month)
<b>Claim</b>	Deafness in one ear
<b>Claim submitted</b>	9 March 2016

Mr M was painting his daughter's bedroom, when he fell off the stepladder and hit the side of his head on the wardrobe. His accident resulted in him losing the hearing in one of his ears.

His medical consultant confirmed that the hearing loss was permanent and irreversible.

<b>Payment</b>	£40,000.00
<b>Payment made</b>	Six working days from receipt of last piece of medical evidence



\*Please note that whilst customer names have been anonymised, this represents a real life MetLife case study. All policies are subject to policy terms and conditions. Exclusions and limitations apply.

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