

Terms and Conditions

At the time of booking your health screen, you'll be requested to electronically sign the acknowledgement box confirming you've read and understood the information below in regards to your health screen and have given your permission for one of our approved practitioners to perform a limited physical examination in order to provide a confidential health screening assessment. You will also have been asked to provide consent for the processing of personal and personal sensitive information for the provision of the service. (See privacy policy for more information.)

The following terminology applies to these Terms and Conditions:

“You”, and “Your” refers to you, the person accessing this health screening booking portal and in doing so accepting these terms and conditions.

“Your employer” refers to the company you are employed by who has entered into a Agreement with Prevent (trading as Health Shield) for the provision of health screening services.

“Our”, “We” and “Us” refers to Prevent (trading as Health Shield).

“Third Party” refers to any company who is not directly associated with Prevent (trading as Health Shield)

Your Health Screen

Pre-screening Questionnaire

The information you provide will remain strictly private and confidential between you and us, and won't be shared with any third party, except as described in the Confidentiality section below.

If there are any questions you'd prefer not to answer, just leave them blank. However, the more information you provide, the more complete the screening and results will be, particularly any medication you are taking, and direct family medical history.

Urine Sample

You'll be provided with a 30ml specimen container which will be available to collect prior to your screening at the venue. This screen tests for PH Balance, Protein, Kidney and Liver Function, along with a number of other tests. You should bring your urine sample with you to the appointment and hand it to the practitioner on arrival.

The sample should be produced within two hours 'prior' to the screening appointment – e.g. for an appointment at 11am, the sample should be produced no earlier than 9am.

Tests performed during your appointment

A finger prick test is conducted for all health screens, its preferable for you to fast for four hours prior to your appointment (you may drink water) but it is not essential. If you have any medical conditions, please seek advice from a medical professional before fasting.

Additional blood tests involve taking a vile of blood to be sent off to be tested. Its preferable for you to fast for four hours prior to your appointment (you may drink water) but it is not essential. If you have any medical conditions, please seek advice from a medical professional before fasting.

As a guide, participants normally use the following rule – participants being screened in the morning avoid breakfast and those in the afternoon avoid lunch.

Some of the tests use a scanning machine which you will need to stand on with bare feet. To ensure we achieve accurate results, please don't wear tights. If you've had surgery that involves installing metal pins, a pacemaker or breast cancer – make sure you let the practitioner know. The fitness test includes three minutes of walking up and down on a low step and measuring your pulse/ECG before and after light exercise. This part of the screen is not compulsory and may not be conducted if the individual does not wish to do so..

Additional Test Information

The Osteoporosis Test (women over 40) and Bowel Cancer Test (men and women over 40) are laboratory tests carried out via post service. If you or your employer have selected these tests, you'll receive a postal pack with full instructions. You'll be requested to provide samples, which are to be sent directly to our laboratory. Please do not pass to the Practitioner at your appointment, as they will be unable to accept them.

An Electrocardiogram (ECG) is completed as part of the Lifestyle health screen. We recommend you wear a loose-fitting shirt, blouse or top as you may be asked to apply a hand-held machine to your upper body. You will be invited to have a colleague or friend present during the ECG test if you'd feel more comfortable.

We will do everything we can to make sure that the tests are conducted safely. However, you enter into these tests at your own risk and we shall not be liable for consequential, indirect, direct or special losses that may arise from the reliance on any tests, questionnaires or related procedures, including the occurrence of false positive or false negative test results, as applicable to the Services provided. You should state if you'd prefer not to have any particular test conducted. Just be aware that the health screening results may be affected if the full range of diagnostic tests aren't performed. The results of the health screen and information provided through us shouldn't be used for diagnosing or treating a health problem or disease. If you're concerned about a health issue prior to, or as a result of the health screen, you should contact your own GP as soon as possible.

Your Results

With Lifestyle, Body System, Heart Health and Over 40's, results are immediate. Receiving results during the assessment is important because it means that the practitioner can offer advice that is specific to the individual and discuss the issues at the time of the appointment.

If additional Blood Tests are included, these are carried out at the appointment and the results will be uploaded to the employee portal, typically within 14 days of the appointment.

Lab tests such as Bowel Cancer and Osteoporosis are posted to the employee separately to be conducted at home. The results will be uploaded to the employee portal, typically within 14 days of being returned to the lab for testing.

Confidentiality

We are legally responsible for maintaining participant records and will treat all the information and data gathered from the health screen process in the strictest confidence. We will not share any of the data with a third party unless disclosure is required by law, is directed by any official having a legal power to order disclosure, is necessary for the provision of the service or if you have given your permission to do so. (See privacy policy for more information.)

If health screens are carried out for more than 25 employees in the same workplace, we may produce anonymised reports for your employer to provide an overview of the health & wellbeing of the employees.

We are governed by the Data Protection Act 2018. We will retain medical records for eight years in line with the Records Management Code of Practice for Health and Social Care 2016 produced by the Information Governance Alliance in 2016. After eight years, the medical records will be securely destroyed.

Cancellation, Refunding, Rescheduling and Payments

If you find that you can no longer make your health screening appointment date, please either change the date or cancel your booking through the booking portal and any refund due to you, we will happily arrange. Please note refunds are processed within five working days.

Our Rights to Cancel

We may need to amend or cancel any appointment or booking due to an event outside of our control or the unavailability of the relevant practitioner, even after this has been confirmed and paid for. We cannot accept any liability or responsibility in

these circumstances, but we will endeavour to re-arrange your appointment or booking to a convenient, alternative time. Where no alternative is possible and you have paid for those services, we will reimburse any sums paid by you directly or via your employer. .

Late Cancellation, Lateness and No Show

If you forget your appointment, fail to arrive without letting us know in advance ('no-show'), or are late you are not entitled to a refund or rescheduling. Late appointments will be accommodated at the discretion of our staff operating the clinic.

Payments

We accept the following payment methods through the health screen booking portal:

- Visa Electron payments by Barclaycard.
- Mastercard payments supported by Barclaycard.
- Maestro payments supported by Barclaycard.
- JCB payments supported by Barclaycard.



Other information regarding your health screen

Advisory Services

We offer a range of services that allow you to speak with a qualified practitioner or occupational health nurse after your report has been produced.

Venues

As part of the booking you would have been informed of the venue your employer has arranged. This is usually at your workplace however it is possible this is located elsewhere, depending on availability. Wherever the location, our practitioners turn it into a private sterile screening clinic.

Read and Understood

I confirm that I have read and understood the terms and conditions above along with the privacy policy

We look forward to seeing you for your health screen and trust that you will find everything to be to your satisfaction and the results report to be insightful. If you have any questions regarding the terms and conditions or health screen please contact us through the booking portal or call us on the number below.