

# PRODUCT GUIDE RESIDENTIAL

# Latest updates

- New Real Life O product with rates from 2.84%
- Improved affordability for Covid Impacted Self Employed
- Purchase and remortgage up to 85% LTV available
- Help to Buy for England and Wales
- Loans available up to £1 million

# **Key Criteria**

- For customers with less than perfect credit
- For customers with **complex income types**
- For customers who are **self-employed**







0344 257 0418

FOR INTERMEDIARY USE ONLY



# **CONTENTS**

Real Life Product Criteria 3
Real Life Core Range 4-7
Real Life Remortgage Range 8-10
Real Life Help to Buy 11-12
Key Criteria 13-14
Key Documents 14





### **PRODUCT GUIDE RESIDENTIAL** Real Life Product Criteria



Criteria	Real Life O	Real Life 1	Real Life 2	Real Life 3	Real Life 4	Real Life 5	Real Life 6	Real Life 7	Real Life 8
Unsecured Arrears (assessed on worst case status)	0 in 48 months	1 in 24 months	2 in 24 months	2 in 24 months	2 in 24 months	3 in 24 months	4 in 24 months	6 in 24 months	6 in 24 months
Secured Arrears (assessed on missed payments)	0 in 48 months, 0 missed in last 12 months	0 in 48 months, 0 missed in last 12 months	0 in 36 months, 0 missed in last 12 months	0 in 24 months, 0 missed in last 12 months	O in 24 months, O missed in last 12 months	1 in 24 months, 0 missed in last 12 months	2 in 24 months, 0 missed in last 12 months	3 in 24 months, 0 missed in last 12 months	4 in 24 months, 0 missed in last 12 months
ccı	0 in 48 months	0 in 48 months	0 in 36 months	1 in 36 months, 0 in 24 months	2 in 36 months, 0 in 24 months	3 in 36 months, 1 in 24 months	3 in 36 months, 2 in 24 months	3 in 36 months	3 in 36 months
Defaults	0 in 48 months	0 in 48 months	0 in 36 months	1 in 36 months, 0 in 24 months	2 in 36 months, 0 in 24 months	4 in 36 months, 1 in 24 months	4 in 36 months, 2 in 24 months	4 in 36 months, 3 in 24 months	4 in 36 months
Bankruptcy / IVA	None	None	None	None	None	72 months	72 months	36 months	36 months
Repossesion	None	None	None	None	None	6 years	6 years	6 years	6 years
Debt Management Plan	None	None	None	None	Acceptable (negotiated payment)	Acceptable (negotiated payment)	Acceptable (negotiated payment)	Acceptable (negotiated payment)	Acceptable (negotiated payment)
Maximum LTV	85%	85%	85%	85%	80%	80%	75%	70%	70%

### **Notes**

- Credit score will not be used to determine product rate, with the exception of our RLO product where this must meet TML's Equifax application score. For further details please contact your BDM or the sales team on 0344 257 0418.
- 0 Utility and Communications defaults are not considered adverse credit.
- No more than 2 missed payments in last 6 months and most recent paid on all unsecured credit
- No missed payments in last 12 months on secured loans
- No CCJ's or defaults in last 6 months
- Bankruptcy and IVA Maximum LTV 75%. Applicant must have maintained a clean profile in the last 36 months.
- Payday loans must be satisfied 12 months prior to application including no defaulted payday loans in last 12 months.







Real Life O	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	75%	2.84%	£1,499	4.56%	v11.21.1	,
2 Year Fixed	80%	2.99%	£1,499	4.56%	v11.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable Available for purchase and remortgage.
	85%	3.24%	£1,499	4.56%	V11.21.1	Available for purchase and remortgage.
	<b>75</b> %	2.99%	£1,499	4.56%	v11.21.1	
5 Year Fixed	80%	3.24%	£1,499	4.56%	v11.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable Available for purchase and remortgage.
	85%	3.34%	£1,499	4.56%	V11.21.1	Available for parchase alla femologage.

Real Life 1	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.20%	£995	4.56%	v9.21.1	
2 Year Fixed	75%	3.22%	£995	4.56%	v9.21.1	Application fee £150
	80%	3.55%	£995	4.56%	v9.21.1	Telegraphic Transfer fee £30 Valuation fee - variable Available for purchase and remortgage.
	85%	4.15%	£995	4.56%	v9.21.1	
	70%	3.35%	£995	4.56%	v9.21.1	
F Veer Fired	75%	3.39%	£995	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30
5 Year Fixed	80%	3.63%	£995	4.56%	v9.21.1	Valuation fee - variable Available for purchase and remortgage.
	85%	4.50%	£995	4.56%	v9.21.1	



Real Life 2	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.22%	£995	4.56%	v9.21.1	>
2 Van Fire d	75%	3.25%	£995	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable
2 Year Fixed	80%	3.60%	£995	4.56%	v9.21.1	Valuation fee - variable  Available for purchase and remortgage.
	85%	4.20%	£995	4.56%	v9.21.1	
	70%	3.49%	£995	4.56%	v9.21.1	
E Very Fixed	<b>75</b> %	3.55%	£995	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30
5 Year Fixed	80%	3.69%	£995	4.56%	v9.21.1	Valuation fee - variable  Available for purchase and remortgage.
	85%	4.55%	£995	4.56%	v9.21.1	>

Real Life 3	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.25%	£995	4.56%	v9.21.1	
2 Vans Fixed	75%	3.29%	£995	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30
2 Year Fixed	80%	3.67%	£995	4.56%	v9.21.1	Valuation fee - variable Available for purchase and remortgage.
	85%	4.25%	£995	4.56%	v9.21.1	
	70%	3.55%	£995	4.56%	v9.21.1	
E Very Eived	75%	3.57%	£995	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30
5 Year Fixed	80%	3.75%	£995	4.56%	v9.21.1	Telegraphic Transfer fee £30 Valuation fee - variable Available for purchase and remortgage.
	85%	4.56%	£995	4.56%	v9.21.1	









Real Life 4	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.42%	£995	4.56%	v9.21.1	,
2 Year Fixed	75%	3.79%	£995	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable Available for purchase and remortgage.
	80%	3.89%	£995	4.56%	v9.21.1	Available for purchase and remortigage.
	70%	3.65%	£995	4.56%	v9.21.1	
5 Year Fixed	75%	3.69%	£995	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable Available for purchase and remortgage.
	80%	3.88%	£995	4.56%	v9.21.1	Available for parchase alla femologage.

Real Life 5	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.77%	£1,195	4.56%	v9.21.1	
2 Year Fixed	<b>75</b> %	3.87%	£1,195	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable Available for purchase and remortgage.
	80%	4.35%	£1,195	4.56%	v9.21.1	Available for purchase and remortgage.
	70%	4.15%	£1,195	4.56%	v9.21.1	
5 Year Fixed	<b>75</b> %	4.20%	£1,195	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30 Valuation fee - variable Available for purchase and remortgage.
	80%	4.45%	£1,195	4.56%	v9.21.1	Available for purchase and remortgage.



Real Life 6	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
0 V - 5	70%	4.25%	£1,195	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30
2 Year Fixed	75%	4.45%	£1,195	4.56%	v9.21.1	Valuation fee - variable Available for purchase and remortgage.
F Veer Fixed	70%	4.66%	£1,195	4.56%	v9.21.1	Application fee £150 Telegraphic Transfer fee £30
5 Year Fixed	75%	4.75%	£1,195	4.56%	v9.21.1	Valuation fee - variable Available for purchase and remortgage.
Real Life 7	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
2 Year Fixed	70%	5.35%	£1,495	5.06%	v1.21.1	App fee £150 / TT fee £30 / Valuation fee - variable. Available for purchase and remortgage.
2 Year Fixed 5 Year Fixed	70% 70%	5.35%	£1,495 £1,495	5.06%	v1.21.1 v9.21.1	App fee £150 / TT fee £30 / Valuation fee - variable. Available for purchase and remortgage.  App fee £150 / TT fee £30 / Valuation fee - variable. Available for purchase and remortgage.
				1		variable. Available for purchase and remortgage.  App fee £150 / TT fee £30 / Valuation fee -
5 Year Fixed	70%	5.65%	£1,495	5.06%	v9.21.1	variable. Available for purchase and remortgage.  App fee £150 / TT fee £30 / Valuation fee - variable. Available for purchase and remortgage.





Real Life 1	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.60%	£O	4.56%	v9.21.1	
0 V - T - 1	<b>75%</b>	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0				
2 Year Fixed	80%	3.95%	£O	4.56%	v9.21.1	Valuation fee - £0 Minimum Loan - £75,000 Free standard legal fees
	85%	4.55%	£O	4.56%	v9.21.1	}
	70%	3.55%	£O	4.56%	v9.21.1	}
F Voor Fired	75%	3.59%	£O	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0
5 Year Fixed 80	80%	3.83%	£O	4.56%	v9.21.1	Valuation fee - £0 Minimum Loan - £75,000 Free standard legal fees
	85%	4.70%	£O	4.56%	v9.21.1	}

Real Life 2	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.62%	£O	4.56%	v9.21.1	
2 Years Fixed	75%	3.65%	£O	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0
2 Year Fixed	80%	4.00% £0 4.56% v9.21.1	v9.21.1	Valuation fee - £0 Minimum Loan - £75,000 Free standard legal fees		
	85%	4.60%	£O	4.56%	v9.21.1	
	70%	3.69%	£O	4.56%	v9.21.1	
E Very Fixed	75%	3.75%	£O	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0
5 Year Fixed	80%	3.89%	£O	4.56%	v9.21.1	Valuation fee - £0 Minimum Loan - £75,000 Free standard legal fees
	85%	4.75%	£O	4.56%	v9.21.1	











Real Life 3	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	3.65%	£O	4.56%	v9.21.1	}
2 Very Fire d	75%	3.69%	£O	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0
2 Year Fixed	80% 4.07%	£O	4.56%	v9.21.1	Valuation fee - £0 Minimum Loan - £75,000 Free standard legal fees	
	85%	4.65%	£O	4.56%	v9.21.1	
	70%	3.75%	£O	4.56%	v9.21.1	
F Voor Fixed	<b>75</b> %	3.77%	£O	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0
5 Year Fixed	80%	3.95%	£O	4.56%	v9.21.1	Valuation fee - £0 Minimum Loan - £75,000 Free standard legal fees
	85%	4.76%	£O	4.56%	v9.21.1	}

Real Life 4	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	<b>70%</b>					
2 Year Fixed	<b>75</b> %	4.19%	£O	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0 Minimum Loan - £75,000 Free standard legal fees
	80%	4.29%	£O	4.56%	v9.21.1	
	70%	3.85%	£O	4.56%	v9.21.1	
5 Year Fixed	<b>75</b> %	3.89%	£O	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0 Minimum Loan - £75,000
	80%	4.08%	£O	4.56%	v9.21.1	Free standard legal fees



Real Life 5	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
	70%	4.17%	£495	4.56%	v9.21.1	}
2 Year Fixed	75%	4.27%	£495	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0 Minimum Loan - £75,000
	80%	4.75%	£495	4.56%	v9.21.1	Free standard legal fees
	70%	4.35%	£495	4.56%	v9.21.1	}
5 Year Fixed	75%	4.40%	£495	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0 Minimum Loan - £75,000
	80%	4.65%	£495	4.56%	v9.21.1	Free standard legal fees
Real Life 6	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
2 Year Fixed	70%	4.65%	£495	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0
	75%	4.85%	£495	4.56%	v9.21.1	Valuation fee - £0 Minimum Loan - £75,000 Free standard legal fees
5 Year Fixed	70%	4.86%	£495	4.56%	v9.21.1	Application fee £0 Telegraphic Transfer fee £0 Valuation fee - £0
	75%	4.95%	£495	4.56%	v9.21.1	Minimum Loan - £75,000 Free standard legal fees
Real Life 7	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
2 Year Fixed	70%	5.75%	£695	5.06%	v5.21.1	App fee £0 / TT fee £0 / Valuation fee - £0 / Min Loan - £75,000 / Free standard legal fees
5 Year Fixed	70%	5.85%	£695	5.06%	v5.21.1	App fee £0 / TT fee £0 / Valuation fee - £0 / Min Loan - £75,000 / Free standard legal fees
Real Life 8	LTV	Initial Rate	Completion Fee	Revert Rate	Product Version	Fees
2 Year Fixed	70%	6.95%	£695	5.06%	v5.21.1	App fee £0 / TT fee £0 / Valuation fee - £0 / Min Loan - £75,000 / Free standard legal fees
5 Year Fixed	70%	6.80%	£695	5.06%	v5.21.1	App fee £0 / TT fee £0 / Valuation fee - £0 / Min Loan - £75,000 / Free standard legal fees







# PRODUCT GUIDE RESIDENTIAL Real Life Help to Buy (England, Greater London & Wales)



Real Life 1	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
2 Year Fixed	75%	3.75%	£995	Free valuation.	4.56%	v9.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
5 Year Fixed	75%	3.85%	£995	Free valuation.	4.56%	v9.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
Real Life 2	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
2 Year Fixed	75%	3.79%	£995	Free valuation.	4.56%	v9.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
5 Year Fixed	75%	3.90%	£995	Free valuation.	4.56%	v9.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
Real Life 3	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
Real Life 3  2 Year Fixed	175%	Initial Rate	Completion Fee	Product Features  Free valuation.	Revert Rate 4.56%	Product Version v9.21.1	Fees  Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
					· · · · · · · · · · · · · · · · · · ·	:	Application fee £150 / Telegraphic Transfer fee
2 Year Fixed	75%	3.85%	£995	Free valuation.	4.56%	v9.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
2 Year Fixed 5 Year Fixed	75% 75%	3.85%	£995	Free valuation.  Free valuation.	4.56%	v9.21.1 v9.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0  Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0







# PRODUCT GUIDE RESIDENTIAL Real Life Help to Buy (England, Greater London & Wales)



Real Life 5	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
2 Year Fixed	75%	4.57%	£1,495	Free valuation.	4.56%	v9.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
5 Year Fixed	<b>75</b> %	4.99%	£1,495	Free valuation.	4.56%	v9.21.1	Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0
Real Life 6	LTV	Initial Rate	Completion Fee	Product Features	Revert Rate	Product Version	Fees
Real Life 6  2 Year Fixed	<sub>LTV</sub> 75%	Initial Rate	Completion Fee	Product Features  Free valuation.	Revert Rate 4.56%	Product Version  V9.21.1	Fees  Application fee £150 / Telegraphic Transfer fee £30 / Valuation fee - £0

Products are available for new build purchases only via the Government backed Help to Buy schemes in England including Help to Buy London and Wales. All mortgages are on a capital and interest basis.

### Notes

- Applicant(s) must fund a minimum deposit of 5%.
- Products available to First Time Buyers only in England. Available to First Time Buyers and Home Movers in Wales.
- Before submitting an application you should ensure your customer is aware of the implications of taking a shared equity loan as part of the financing of the purchase of their home.
- Further information can be found on the Help to Buy Scheme websites:

https://www.gov.uk/affordable-home-ownership-schemes/help-to-buy equity-loan

https://www.helptobuylondon.co.uk/

https://gov.wales/help-buy-wales





### **Fees**

Purchase & Remortgage
£0-£1499
£0 - £150
Variable (not applicable dependent on product)
£0 - £30
Variable (not applicable dependent on product)

Please refer to the Residential Fees and Tariff of Charges for valuation fee scale information and for other fees and charges that may apply.

### **ERCs**

ERCs	Year 1	Year 2	Year 3	Year 4	Year 5
2 Year Products	> 3%	2%	-	-	-
5 Year Products	5%	4%	3%	2%	1%

# **Maximum Loan and LTV Limits**

Maximum Ioan & LTV limits	Real Life O	Real Life 1	Real Life 2	Real Life 3	Real Life 4	Real Life 5	Real Life 6	Real Life 7	Real Life 8
Maximum Loan Size					Maximum LTV				
£600,000	85%	85%	85%	85%	80%	80%	75%	70%	70%
£750,000	80%	80%	80%	80%	80%	80%	75%	70%	70%
£1,000,000	75%	75%	75%	75%	75%	75%	75%	70%	70%

### **Property**

- Minimum valuation £70k (£150k in London and South East)
- For unacceptable property types please see our Property Criteria Guide or contact your local BDM or our Business Development Hub.

### Loan

- Minimum loan £25.001 unless stated otherwise.
- Maximum loan £1m (above on referral basis).
- Gifted equity considered.

### Income

- Overtime / Bonus (including Annual) / Commission / Car Allowance and Regional Allowance at 100% with Shift Allowances at 50%, if evidenced and paid weekly, monthly or quarterly. Annual bonus must be paid during or after 2021 and evidenced by a payslip, or equivalent.
- For self-employed applicants we accept profit before tax plus salary as income.
- TML may consider the use of past trading accounts relating to pre-COVID levels by using accounts for 2019/2020 if the latest 3 months bank statements are in line with past trading performance. This will be subject to the following:
  - Available on RLO to RL5 products only;
  - Minimum 2 years full accounts;
  - Maximum income allowed equal to 2019/20;
  - Completion of additional disclosure form for any applicants impacted by COVID.

Please speak to your BDM for further information prior to submitting an application.

### **Debt Consolidation**

• Where the applicant is using remortgage funds to consolidate unsecured debt, we will add a condition to the offer which requires the nominated solicitor/conveyancer to repay the debts directly. The nominated solicitor/conveyancer may charge the applicant for fulfilling this condition.

### **KEY CRITERIA**



# Free Standard Legal Fees

The standard legal conveyancing work will be carried out by TML's panel solicitor, Aberdein Considine, at no cost to the customer. Please note, standard legal conveyancing does not include:

- Transfer of title or unregistered titles
- Transfer of Equity
- Discharge of second or subsequent charges

This list is not exhaustive. If there is any non-standard legal work required, the conveyancer will liase directly with the customer and provide a quote for costs.

# **Expiry Timescales**

- DIP 30 days
- Credit Search 90 days
- Application 180 days
- Valuation 180 days
- Mortgage Offer 90 days (extended to 184 days on new build properties, subject to the valuation remaining within its validity period and if not, a fresh valuation being carried out).

### **KEY DOCUMENTS**

# **Supporting Information**

To allow us to assess your case promptly and efficiently, please upload all relevant supporting documentation via the broker portal. If we do not receive them, this could cause delays.

# **Mandatory**

- Signed Declaration.
- Signed Direct Debit Mandate.
- Evidence of deposit will be required. Please refer to our criteria guide.

# **Employed**

- Last 2 months payslips.
- Last 2 months personal bank statements.

# Self Employed

- Last 2 years accounts OR Tax Calculations (SA302) with the corresponding tax year overviews (if trading 2 years or more).
- Last 3 months business bank statements.
- Latest months personal bank statement.

### **Contractors**

- Copy of current contract.
- 3 months bank statements showing evidence of contractor income.