



## TRM newsletter: Feb 2023 – GP24 launch

### Introducing GP24 – the new virtual GP service for all MetLife individual protection policyholders

At MetLife, we're committed to providing protection solutions that support our customers in a way that fits in with their lives. Whether that's EverydayProtect which protects against everyday accidents and illnesses, or MortgageSafe that protects monthly mortgage repayments, we want to ensure your clients are supported when they need it most.

To continue that commitment, we're introducing GP24, a virtual GP service that enables all of our customers to make an appointment with a GP by video or phone call any time of day or night. It's available to all MetLife protection policyholders – old and new – enabling them to make GP appointments easily online. GP24 features:

- unlimited access to practicing GPs
- bookings 24/7, every day of the year
- access wherever you are in the world
- translation in more than 200 languages
- private prescriptions delivered to a pharmacy or any UK address
- a second medical opinion service
- an online symptom checker

#### Providing GP access in a convenient way

When someone gets ill – or their child or partner – it can be difficult to find time to make a GP appointment, meet daily commitments such as getting the kids to school on time, and speak to a GP at a time that's convenient.

To find out more about GP24 and how your clients could benefit from the service, visit our website here ([metlife.co.uk/intermediary/protection/main-documents/](https://metlife.co.uk/intermediary/protection/main-documents/)) to download the guide, and find out how your clients can access the service.

If you like to speak to someone about GP24 or our individual protection policies, call us today on 0800 917 0100, or email [protection@metlife.com](mailto:protection@metlife.com)

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