



Health

Guiding you to specialist care, quickly and simply

GUIDED OPTION

With Guided Option, you simply agree to use our Fast Track Appointments service every time you need to see a specialist.

When something needs looking into, ask your GP for an open referral, give us a call and we'll take it from there.

→ specialist appointments without the hassle



Ask your NHS GP for an **open referral** or use AXA Doctor at Hand

Call us to say you need an appointment

We find up to three suitable specialists

We book a convenient appointment for you

✓ Convenience

We'll do the hard work for you. Our Fast Track Appointments team will source up to three appropriate specialists for your condition from our extensive network. Or you can name a specialist, and we can check if they are covered through Guided Option. Plus our second opinion service, to either re-confirm, or suggest a different course of action, is available too for total peace of mind. This service is available if our outpatient option is chosen (this won't affect your outpatient allowance).

✓ Nothing to pay

As long as you use one of the specialists we suggest, we'll cover the full cost of your eligible consultation fees.¹ You'll have access to our selected list of recognised specialists and the same hospitals as you would if you didn't have the option.

✓ Affordable

Whether you are looking to join us for the first time, or are discussing your renewal, choosing Guided Option allows you to benefit from a discount on your premium.

57.5%

of new claims are via the Fast Track Appointments service.²

14,787

specialists covered through Guided Option³ (excluding anaesthetists)

“Exceeded my expectations, especially with the time scale of first phoning you to getting an appointment.”

MRS LUCAS, DOREST, HAVING USED OUR FAST TRACK APPOINTMENT SERVICE.

Please note that you can't choose our Guided Option alongside Extended Cover. Get in touch with your broker if you'd like to know more.

1. Excess and outpatient benefit limits still apply. 2. AXA Health Fast Track Appointment Service usage figures November 2021 to October 2022.

3. Number of specialists correct as of 13 January 2023.

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