



We're closing our SME Occupational Health Service

We would like to make you aware of a structural change to how our SME customers will access occupational health services. We also wanted to assure you there will be no change to the quality of service that customers receive. There are no actions required from you.

We currently partner with Optima Health to deliver our Occupational Health services, giving our customers access to quality care.

We informed customers on 20 September that, from 30 November, we will no longer be offering occupational health services to SME customers. In place of this, customers can choose to continue their uninterrupted access to their Occupational Health, and to the same quality, by moving to Optima Health or to a new provider.

We are supporting all SME clients in their transition. There is no action required from you. For any questions related to a client, please contact your account manager.

We are committed to investing in our wider health and wellbeing services throughout the year so that we continue to offer the best care to our customers.