

Bupa Key Updates

New Consumer Intermediary Portal

With a new, intuitive design, better functionality and simpler processes, you can focus on providing an outstanding customer journey for your clients. [Download our pdf](#)

Launch of our new 'Bupa Advisor Hub'

If you're an intermediary or broker that provides help to consumers, our support hub is here to help. Explore everything from the basics of health insurance to the products we offer. [Click here](#) to check out our new Hub.

Family health. Bupa has it covered

If a parent takes out a new Bupa By You policy, then adds their eldest child (up to 20 years), we'll cover all their other children for free – no matter how many there are. [Families save money with Bupa | Bupa UK](#)

Update to BBY NCD

We have implemented changes to our No Claims Discount (NCD) for BBY and BFHI policies sold with start dates from 1st October 2023 and customers renewing from 1st October 2023.

For example, customers will only drop down 3 levels if they claim over £1,200, previously this was £500. [Positive changes to our BBY No Claims Discount \(NCD\)](#)



Bupa 

Please contact your BDM
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product update call