

An award-winning UK health insurer



Health Insurance

NEWS update

WPA named **only** Which? Recommended Provider of Private Medical Insurance



We are thrilled to be a **Which? Recommended Provider of Private Medical Insurance**. Being a Which? Recommended Provider underlines our commitment to customer service.

We are not hampered by the demands of shareholders motivated to make a profit, meaning we are free to act differently. We focus on the service we provide to our members – we offer all of our members a personal commitment to customer service excellence.

97% of claims authorised*

On average calls answered in less than **3** minutes*

* WPA data: November 2023

Only **5** complaints upheld by the Financial Ombudsman Service since 2017*

WPA are currently **the highest-rated UK health insurer** on Trustpilot.

wpa.org.uk/awards

★ Trustpilot



Rated 'Excellent' as at 15.11.23

WPA have recently launched a new individual plan

Complete Health gives you unparalleled flexibility to personalise the cover to meet your clients' needs and budget.

Complete Health

If you would like to learn more about Complete Health then please contact andrew.bond@wpa.org.uk to arrange a call.



wpa.org.uk/completehealth