



Using a properties EPC rating towards affordability

What's new?

From Tuesday 10 December, we have been using a property's Energy Performance Certificate (EPC) rating in our affordability calculations.

We are now able to better reflect the impact of home energy costs, and some of the financial benefits of more energy efficient homes. We continue to support customers looking to improve the energy efficiency of their properties, with our Green Living Reward cashback proposition and our partnerships with heat pump, solar panel & insulation installers.

Freehold

Leasehold

Property EPC rating, if known

The amount we'll lend can change based on the property's EPC rating.

Unknown



Green Living Reward

What's new?

We have added an additional benefit to our Green Living Reward. All customers who successfully claim a cashback reward will qualify for a free Energy Performance Certificate (EPC) assessment. The free EPC assessment will help customers understand the impact of the changes they've made as well as suggest further ways they can continue to improve their energy-efficiency. Our Green Living Reward means customers who are making certain energy-efficiency improvements to their property like insulation, windows, solar panels or a heat pump within 12 months of their completion can claim a cashback amount of up to £2,000, helping to alleviate the high upfront costs of improvements that can reduce household energy bills

For further information on our changes please click the link below:

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