FOR ADVISERS ONLY





IT'S ALWAYS OUR AIM TO PAY CLAIMS PROMPTLY. FOR AMY, THAT MEANT THE VERY SAME DAY.

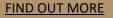
At Guardian, we pride ourselves on having a claims process that's simple, efficient and fair.

That's why when Amy called us to let us know she'd been diagnosed with breast cancer and wanted to claim on her critical illness cover we were able to pay her claim on the same day she told us about it.

Our Claims Specialist spoke to Amy and gathered all the information needed over the phone. Amy was able to provide hospital letters which confirmed her diagnosis, and we were able to look at these on the same day and confirm the information was correct. So we were able to pay her claim the very same day she called us.

When people claim on their policy they're often going through the hardest times of their lives. So, we make it our mission to make sure claims are paid quickly and efficiently.

Find out more about our claims process and the support available here:



This story is real but we've changed the policyholder's name and image for confidentiality.

If you have any questions, please give us a call or send us an email.

Kind regards

Your Guardian Team

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- e: <u>advisers@guardian1821.co.uk</u>
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