

FOR ADVISERS ONLY



IT'S ALWAYS OUR AIM TO
PAY CLAIMS PROMPTLY.
FOR AMY, THAT MEANT
THE VERY SAME DAY.

At Guardian, we pride ourselves on having a claims process that's simple, efficient and fair.

That's why when Amy called us to let us know she'd been diagnosed with breast cancer and wanted to claim on her critical illness cover we were able to pay her claim on the same day she told us about it.

Our Claims Specialist spoke to Amy and gathered all the information needed over the phone. Amy was able to provide hospital letters which confirmed her diagnosis, and we were able to look at these on the same day and confirm the information was correct. So we were able to pay her claim the very same day she called us.

When people claim on their policy they're often going through the hardest times of their lives. So, we make it our mission to make sure claims are paid quickly and efficiently.

Find out more about our claims process
and the support available here:

[FIND OUT MORE](#)

This story is real but we've changed the policyholder's name and image for confidentiality.

If you have any questions, please give us a call or send us an email.

Kind regards

Your Guardian Team

t: 0808 133 1821

e: advisers@guardian1821.co.uk

w: adviser.guardian1821.co.uk

Follow us:





Guardian Financial Services Limited is an appointed representative of Scottish Friendly Assurance Society Limited. All products are provided by Scottish Friendly.

© 2025 Guardian Financial Services Limited

Guardian Financial Services Limited is an appointed representative of Scottish Friendly Assurance Society Limited which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registered office: Galbraith House, 16 Blythswood Square, Glasgow G2 4HJ. Registration number 110002. Guardian Financial Services Limited is registered in England and Wales under number 11115769. Registered office: 11 Strand, London WC2N 5HR.

This email may include confidential or legally privileged information. If you're not the intended recipient, please let us know straightaway and then delete it, bearing in mind it may be illegal to copy, pass on, or act on the information it contains. While our system scans emails and attachments for viruses, we recommend that you make sure any attachments are scanned and links verified before clicking as we can't be held responsible for any damage caused to your systems by opening them.

You're receiving this email because you're registered to do business with us. If you no longer wish to receive these emails please [unsubscribe](#)

GFS A 1125 1224