

An award-winning UK health insurer

NEWS update



Health Insurance

Introducing new EFB Scheme Holder Terms

February 2025

Effective from 1st March 2025, we are making a change to our Enterprise Flexible Benefits (EFB) Scheme Guide



Traditionally, the EFB 'Guide to your Scheme' document served two purposes:

- ① Contractual information for the Group Scheme Holder; and
- ② Terms and conditions on benefits, how to claim, exclusions etc for the Scheme member (employee).

However, we no longer consider that one document should serve both purposes and to make things clearer and easier we have separated the Guide into two documents.

We have introduced the *Scheme Holder Terms*. This document contains terms that were previously part of the Scheme Guide but are only applicable to the Company (Scheme Holder).

The Terms contain all the key contractual terms between WPA and the Company and can be found in [iZone](#), while your clients can find them within their MyWPA Scheme Coordinator secure online account: [WPA Login](#). We can provide hard copies upon request.

Any queries? Get in touch

Either via your usual WPA point of contact, or:

01823 625247

smesales@wpa.org.uk

When setting up or renewing an EFB Scheme, the Company will need to confirm they accept the Scheme Holder Terms, so we encourage you to take a look and get familiar with it.

Renewals

Any of your EFB Schemes renewing on 1st March 2025 or beyond will renew onto the new Scheme literature, and these changes will be outlined alongside the new literature being provided.

New Business

There's no change to how you place EFB business with WPA or the benefits of doing so. The only difference is in how the literature is shared. When setting up a new WPA Scheme, just provide clients with Scheme Holder Terms (for the group) and the Scheme Guide (for members). That's it – business as usual, just with a small tweak to the paperwork!

If you are using WPA's Online Buy systems via iZone from 30th January 2025, you will notice our wording has been amended to reference this new document.

★ Trustpilot



Rated 'Excellent' as at 12.2.25

