



**HSBC UK**

| Opening up a world of opportunity

## **We've reduced our Product Switch window**

On **Friday 7<sup>th</sup> March** we updated our lending policy to reduce our Product Switch window from 180 days to **90 days**.

To minimise the impact to your customer, we will be making incremental system reductions on our Broker Platform when keying a Product Switch application to:

- **150** days from early April
- **120** days from early May
- **90** days from early June

We will further communicate the above reductions in due course.

## **Need any help?**

If you have any queries regarding our product switch process you can '[Chat with us](#)' or call our Broker Support Team on **0345 600 5847** (Monday to Friday, 9am to 5pm).

## **HSBC UK**

For Intermediary use only.

Please do not reply to this email. This mailbox is not monitored, and you will not receive a response.

Email subject: We've reduced our Product Switch window