# **New Updates to Our Harder to Insure Clients Information**



We've made it easier to help more of your clients get insured!

At Holloway Friendly, we believe that **income protection should be available to as many people as possible** – including those who might find it harder to get insurance elsewhere. Whether it's due to their job, health, hobbies, or lifestyle, we understand that some clients need **a more flexible**, **personalised approach** to underwriting. That's why we've updated our **Harder to Insure Clients** information to provide even greater clarity and support for advisers like you.

# Who does this apply to?

Some clients face extra challenges when applying for income protection, including those who:

- Work at heights
- Have a higher BMI
- Have complex medical conditions
- Take part in high-risk hobbies
- Have ADHD or autism
- Have mental health conditions

We assess every client as an individual – rather than taking a one-size-fits-all approach. Our goal is to help you find the best possible cover for your clients, even in cases where other providers might say no.

#### What's new?

- More details on what we need to assess applications ensuring a smoother process for you and your clients.
- Clearer guidance on pricing and how we make decisions so you know what to expect upfront.
- A refreshed, adviser-friendly approach making it easier than ever to navigate our underwriting criteria.

Find out more here: holloway.co.uk/underwriting

### Got a case in mind? Let's talk!

If you have a client who might need **extra consideration**, our Underwriting Team are here to support you. We're happy to talk through cases, clarify any queries, and work with you to find a solution.

### Call us on 01452 782 760 (option 2)

Email us at <a href="mailto:presales@holloway.co.uk">presales@holloway.co.uk</a>

Together, we can **make income protection more accessible** for those who need it most. Let's get more people insured!