

Introducing our **improved** Protection Literature Library



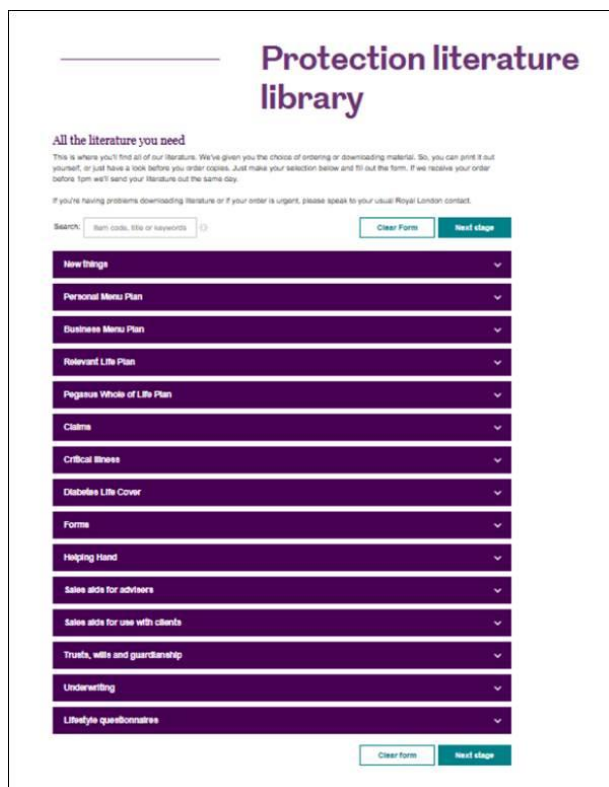
We're launching our new improved [Protection Literature Library](#) for advisers on **Tuesday 13 May**. This includes:

- **Improved navigation:** Our library now features a more user-friendly design that aligns seamlessly with the look and feel of our website, making it easier than ever to find our protection documents.
- **Digital accessibility:** Our library now meets essential digital accessibility standards, making it mobile-friendly.
- **Environmentally friendly:** We're reducing our environmental footprint by switching off self-service print options.

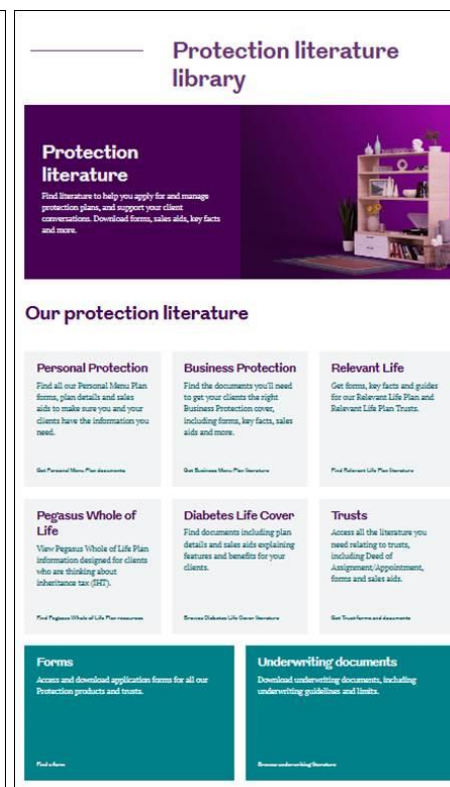
All document links remain unchanged, so any saved bookmarks will still be accessible as usual.

This is an initial tactical improvement based on valuable insights from user research we've conducted with advisers, ensuring we effectively meet their needs.

Before the improvements:



After the improvements:



Improved navigation

To make it easier for you to find the documents you need, we've moved away from a single page library, so that each of our protection products has its own literature page.

Additionally, we've created pages where you can find documents by type instead of by product.

This offers increased flexibility, allowing us to cater for the different ways users search for documents – whether that be by product or document type. So, for example, if you're looking for a Business Trust form, you can access this through either the Business Protection page, the Trusts page or the Forms page.