

# Introducing the new Broker Portal



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## Making it easier to do business with **Royal London Equity Release**

We're excited to launch our new Broker Portal, designed with advisers in mind to simplify case management and improve the experience from quote to completion.

Advisers in testing called it "quick and slick" – and it's now ready for all registered advisers to use.

#### What's new?

#### Instant quote-to-application

Generate and download KFIs instantly, then move straight to application - no more 24-hour wait.

#### Greater flexibility

Easily requote or switch products if better options become available.

#### Real-time tracking

Get clear case visibility with automatic status updates and notifications - helping you keep your clients informed.

### Important to know:

From today, new cases can no longer be submitted through the previous system. You can still progress existing customer cases there until completion or until a new KFI is needed.

"The launch of the Broker Portal is a cornerstone of our strategy this year, reflecting our 'you speak, we listen' approach. Developed through adviser feedback, it marks our commitment to making Royal London Equity Release the easiest lender to do business with."

- Chris Flowers, Intermediary Sales Director

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