

## 2024 Health+ claims stats

We're pleased to announce we paid £41.8m including expenses and incurred claims awaiting settlement in health insurance claims to our members in 2024.

To find out more, [read our latest news release](#).

**£41.8m**

paid out in health  
claims

**90%**

of health claims  
paid

**10,599**

members claimed

**70,305**

outpatient  
treatments

**£11.7m**

paid out for MSK  
claims

**£8.6m**

paid out for cancer  
claims

**£2,485**

average value per  
claim for claims  
under £20,000

**£43,600**

average value per  
claim for claims  
over £20,000

**£421,852**

highest value claim

## New Do Not Disclose Guide

We've created a new guide to use alongside our Health+ Underwriting Guide to provide guidance for your clients on what they do not need to tell us about on their health application when switching to The Exeter.

[Download the guide.](#)



## Moneyfacts 5\* rating

We're please to share that our health insurance product, Health+, has been awarded a 5-star rating from Moneyfacts for Private Medical Insurance.

[See Moneyfacts ratings.](#)



### The legal blurb

The Exeter is a trading name of Exeter Friendly Society Limited, which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Register number 205309) and is incorporated under the Friendly Societies Act 1992 Register No. 91F with its registered office at Lakeside House, Emperor Way, Exeter, England EX1 3FD.