

## You help secure mortgages, now let's help secure your business and your clients

**Cyber threats are now a common everyday business risk. As a mortgage broker, it's vital to make your clients aware of the risks, but just as importantly you need to protect your own business too.**

### **Real-world cyber threats: Pandora, M&S, and Co-op**

In August 2025, jewellery retailer **Pandora** suffered a data breach via a third-party platform, and while no passwords or financial data were compromised, attackers accessed names and email addresses of customers.

Just months earlier, **Marks & Spencer** was hit by a major ransomware attack that disrupted online orders and stock systems. Customer data was accessed, and the breach is estimated to have cost the company up to £300 million.

Days later, **Co-op** faced a similar attack. Despite swift action from their IT team, personal data from 6.5 million members was stolen.

These incidents show how even large, well-funded companies are not immune to cyber threats and how fast such events can escalate. If a similar breach affected your business or a client's, could you recover without cyber insurance?

### **The risks to your business**

A cyber incident, whether caused by a targeted attack or simple human error can have serious consequences, including:

- Loss or corruption of data
- Disruption to business operations
- Financial theft or fraud
- Damage to reputation
- Legal and regulatory penalties

Small and medium-sized (SME) businesses including mortgage brokers can be targeted by cyber criminals. Why? Because they often hold valuable client data but may lack the security systems

of larger firms. Attackers look for easy entry points, and even something as minor as an employee clicking a malicious link can trigger a costly and complex situation.

### **Comprehensive protection with Berkeley Alexander & relentless**

To help you stay protected, Berkeley Alexander has partnered with relentless to offer a comprehensive cyber insurance policy underwritten by AXA Insurance UK plc. This policy is tailored for SMEs with a turnover of up to £50 million across the UK.

What the policy can cover:

- Cyber event response
- Cyber crime
- Privacy and regulatory
- System damage
- Network security liability
- Media liability and defamation
- Direct and dependent cyber business interruption
- Legal pursuits extension

### **Support beyond insurance**

Prevention is just as important as protection. That's why this policy includes 24/7 access to cyber and data experts through relentless, plus additional support from radar's legal and risk management services, including:

- Proactive cyber and data advice
- Online risk management tools
- Legally privileged guidance from cyber specialists
- Emergency response from radar's on-call cyber lawyers—available 24/7, 365 days a year

### **Want to learn more?**

Call us on **01243 477784** or Email: **baquotes@baonline.co.uk**

**Keep your eyes peeled** – we'll soon be launching **exclusive masterclasses** with specialists at relentless to provide even more insights into cyber protection.

**If you'd like to be included, let your Business Development Manager know by [clicking here](#)**

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