We’ve made some updates to our Life Protection Platform

We've made some changes to make doing business with us even easier.

Here's a quick summary on the changes:

Improved our medical evidence process - We know that attending medical interviews or examinations can be worrying for your customers. That’s why we’ve worked with our third-party provider, Inuvi, to make the process easier by asking for a mobile number. Inuvi will use this number to explain and arrange the appointment with your customers.

Refreshed the limits on our Large Case Underwriting Team - Income Protection policies where the annual benefit is over £75,000 or any product applications where the total monthly premium is £500 or more will now be managed by our specialist large case underwriting team.

Improved our underwriting rulebook - We’ve made some improvements to our underwriting to give you and your customers quicker decisions and better outcomes at the point of sale.

Log in to our Life Protection Platform here.