



Zurich's 2025 claims statistics

At Zurich, we understand that life can be unpredictable, and our range of products and services ensure that if the unthinkable happens, your customer's and their loved ones will have the financial security they need to navigate challenging times.

Our 2025 protection claims figures show the real value of protection at the moments people need it most. Behind every claim is a person or family facing one of life's hardest situations, whether that's bereavement, serious illness or being unable to work, with the vast majority of claims being paid.

Our data shows that claims continue to be driven by mental illness and cancer - two areas which are long-term health priorities for the UK government. Individual protection remains a vital support for people and can make an enormous difference at what is often the most difficult moment in someone's life.

[Check out our Claim Stats here >>](#)