

Freedom Health Insurance partners with Scan.com to launch Freedom Diagnostics within Freedom 360

Freedom Diagnostics, the latest service in the Freedom 360 health and wellbeing toolkit, gives eligible individual and group members a simpler route to private X-ray and ultrasound scans, with clinical reporting and clear explanations of their results.

[Freedom Health Insurance](#) has partnered with [Scan.com](#) to introduce the service from **1 October 2026** through Scan.com's network of more than **300 imaging centres across the UK**.

[A simpler route from referral to results](#)

Members with eligible Freedom Elite individual or group policies, Freedom Essentials individual policies, or Freedom Worldwide UK individual or group policies can be referred by [Freedom Digital GP](#), [Freedom Physiotherapy](#) or their own GP.

Once Freedom Health Insurance has reviewed the referral and confirmed that the scan is covered, the member is registered with Scan.com and receives a booking link. They can then choose a suitable imaging centre and appointment.

X-rays are reported by a consultant radiologist and ultrasounds by a sonographer. A Scan.com clinician contacts the member to explain the findings in plain English and, where relevant, discuss possible next steps. The member also receives a copy of the report to discuss with their own GP.

Scans arranged through Scan.com are settled directly with the imaging centre, so members do not need to pay for the scan upfront and claim the cost back. Usual policy limits and excesses still apply.

Hoosh Mires, Chief Operating Officer at Freedom Health Insurance, said:

"We continue to develop our products and services in response to changing healthcare needs. When someone needs a diagnostic scan, having a straightforward route to an appointment, clarity about what their results mean, and support in understanding possible next steps can make the process easier to navigate."

"Freedom Diagnostics responds directly to that need. By working with Scan.com, we are providing an additional route to our existing outpatient diagnostic cover and connecting it more closely with the wider support available through Freedom 360. This reflects how we want Freedom 360 to continue evolving by introducing practical services that improve the experience of accessing private healthcare."

[Broad UK access through Scan.com's imaging network](#)

Through its network of more than **300 imaging centres across the UK**, Scan.com gives members greater flexibility to find an imaging centre and appointment that suits them. Around **82% of the UK population lives within 30 miles of a centre**, helping to make private diagnostic imaging more accessible across much of the country.*

The network is strongest in England and Wales, with more limited availability in Scotland and Northern Ireland. Members can view the available locations and appointment options when they receive their Scan.com booking link.

WHERE YOU CAN BE SCANNED

Finding a centre near you

Scan.com works with more than **300 imaging centres across the UK**, with around **82%** of the population living **within 30 miles of one**. Across patients scanned through the Scan.com network, **95%** were **within 30 miles of the centre they chose**.

Coverage varies across the UK. The network is strongest in England and Wales, with more limited availability in Scotland and Northern Ireland. If there is no suitable Scan.com centre near you, contact us before booking and we can explain the options available under your policy.

Nation	Population within 30 miles of a centre
England and Wales	Around 89%
Northern Ireland	Around 45%
Scotland	Around 15%
UK total	Around 82%

Percentage of the population living within 30 miles of a Scan.com centre. Figures supplied by Scan.com, correct as of August 2026.

Scan.com currently reports a typical wait of **three days between referral and appointment**. Its service also has an average rating of **4.6 out of 5**, based on more than **4,500 reviews**.*

Dr Lizzie Tuckey, Managing Director at Scan.com, said:

“Getting a scan quickly can make all the difference to a patient’s care. Every day spent waiting is a day treatment is delayed. Our partnership with Freedom Health means their members can get a scan, a report, and clear next steps in days rather than weeks, so they can get on with getting better, sooner.”

A more connected healthcare experience

Freedom Diagnostics forms part of [Freedom 360](#), Freedom Health Insurance’s health and wellbeing toolkit. It is designed to support earlier intervention and give members access to wider health and wellbeing services.

Freedom Diagnostics sits alongside [Freedom Digital GP](#), [Freedom Physiotherapy](#), [Freedom Dermatology](#) and [Freedom Cancer Care](#) within Freedom Partners. [Freedom Wellness](#) is also available to eligible group members. Freedom 360 additionally includes [Freedom Favourites](#), a collection of

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health and wellbeing discounts. Together, these services provide support across different stages of a member's healthcare journey.

Freedom Diagnostics provides an additional route to existing outpatient diagnostic cover, rather than a new policy benefit. It is available to members with individual or group cover on an eligible UK Freedom Health Insurance policy, subject to the policy held, available outpatient cover and approval.

For more information, visit fhi.co.uk/freedomdiagnostics

*Figures supplied by Scan.com and correct as of August 2026. Timescales are typical and are not guaranteed. Appointments are subject to location and availability.