

Introducing Zurich LifeVault



Last month, we launched Zurich LifeVault to you.

What is Zurich LifeVault?

Zurich LifeVault is a secure digital solution designed to help people prepare for the future simply, clearly and at their own pace.

How do my Zurich customers access it?

Zurich customers will have access to Zurich LifeVault from 15th September. New customers from this date will receive registration information in their welcome packs. We will also be contacting all existing customers by email over the next few weeks to tell them about Zurich LifeVault. They will also be reminded about Zurich LifeVault in their annual statements.

How can I access it?

When you're ready to get started, click on the link below and register today. You'll be asked for a few details about yourself, your loved ones, and your estate to start creating your legacy plan. You'll find a helpful Learning Centre with articles and videos to guide you.

Register for Zurich LifeVault here

Where can I find out more?

In case you missed our launch webinar yesterday, you can catch up on demand in the [Zurich Learning Hub](#) or find out more on our [website](#).

And that's not all – we're also extending access to Empathy Loss Support™ beyond the claim stage

Empathy Loss Support™ is now available to support customers at any time during the term of their policy if they lose a loved one. Empathy Loss Support™ is designed to support them and their family with the emotional and practical challenges that come with losing a loved one. The Empathy Loss Support™ service includes specialised programmes designed to support people through different life-changing circumstances, including anticipatory loss following a terminal illness diagnosis, as well as pregnancy and baby loss.

Don't forget, you can also access Empathy Loss Support™ for yourself [here](#)