Freedom Health Insurance

Greater value built into every group scheme with Freedom 360

Freedom Digital GP

24/7 GP access via video or phone, wherever you are in the UK.

Freedom Dermatology

Digital skin assessments with fast expert-reviewed results.

Freedom Physiotherapy

Access to expert physio allowing members to recover sooner.

Freedom Wellness

EAP SERVICE

In the moment support managing stress, anxiety, life challenges, and much more.

Freedom Cancer Care

Personalised support from diagnosis through treatment and recovery, for members with an eligible cancer claim.

NEW

Freedom Diagnostics

A simple route to private ultrasound and X-ray imaging, with expert reporting and results explained.

Arranged by scan.com

Available to eligible UK members with:

- ✓ A Freedom Elite individual or group policy
- ✓ A Freedom Essentials individual policy
- ✓ A Freedom Worldwide UK individual or group policy

Discover Freedom Diagnostics →

Delivered by Scan.com

300+
Scanning centres across the UK

95%
of patients were scanned within 30 miles of their location

Three days
typical time from referral to appointment

Figures supplied by Scan.com and correct as of August 2026. Availability and timescales vary by location and scan type.

How Freedom Diagnostics works

1. **Getting referred**
   A referral can come from Freedom Digital GP, Freedom Physiotherapy or their own GP.
2. **Pre-authorisation**
   We check whether the scan is eligible under their policy and, if approved, pre-authorise it before registering them with Scan.com.
3. **Booking**
   The member then receives a booking link so they can choose a centre and appointment time that suits them.
4. **Expert reporting**
   X-rays are reported by consultant radiologists; ultrasounds by sonographers.
5. **Understanding results**
   A Scan.com clinician calls to explain the findings. The member also receives a copy of the report.

Freedom Wellness is included with group schemes only. Access to individual services depends on the policy held, with Freedom Dermatology, Freedom Physiotherapy and Freedom Diagnostics requiring applicable outpatient cover.

Freedom Diagnostics covers X-ray and ultrasound scans only. Scan costs are deducted from the GP diagnostic tests benefit shown in the member's policy documents, subject to sufficient benefit remaining, and do not increase existing policy benefits. For other scan types, such as MRI or CT, members should contact us. Pre-existing conditions may not be covered. Freedom Diagnostics provides an additional route to eligible diagnostic testing, and members may continue to use another provider where permitted under their policy. Usual policy terms, benefit limits and excesses apply.