NHS cash benefit payout increase by 84%

At the start of 2026, we enhanced our NHS cash benefit to make it easier to use and provide greater value for members receiving treatment through the NHS. Those enhancements included higher inpatient payments, the introduction of a new day-patient benefit and the removal of the excess deduction.

Six months on, the data suggests those changes are having an impact.

Between January and June 2026, we paid £786,644 in NHS cash benefits, up 84.4% on the same period in 2025. The number of claims paid increased from 209 to 323, while the average value paid per claim rose from around £2,041 to £2,435.

Taken together, these figures suggest more members are making use of the benefit and receiving greater value through it.

Read more about the results and what changed



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Health & Life insurance

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